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January 23, 2017

Jocelyn Boyd, Chief Clerk/Administrator  
SC Public Service Commission  
101 Executive Center Dr., Suite 100  
Columbia, SC 29211

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**RE: 4Q2016 Service Quality Reports for ILEC Operations**

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

Farmers Telephone Cooperative, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

A handwritten signature in cursive script, reading "Sandra Moore", is written over a horizontal line.

Sandra Moore  
External Affairs & Regulatory Analyst

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2017 JAN 25 AM 11:26  
SC PUBLIC SERVICE  
COMMISSION



January 23, 2017

Jocelyn Boyd, Chief Clerk/Administrator  
SC Public Service Commission  
101 Executive Center Dr., Suite 100  
Columbia, SC 29211

**RE: 4Q2016 Service Quality Reports for CLEC Operations**

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

FTC Diversified Services, LLC is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandra Moore".

Sandra Moore  
External Affairs & Regulatory Analyst

**RECEIVED**

JAN 25 2017

PSC SC  
MAIL / DMS

SC PUBLIC SERVICE  
COMMISSION

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